

Exhibit

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From: Kimberly Healy [khealy@starbucks.com]
Sent: 1/19/2018 8:15:17 AM
To: Rami Kranz [rkranz@starbucks.com]; Jasmine Onumah [jonumah@starbucks.com]
CC: Stephen Gallant [sgallant@starbucks.com]; Margaret Kis [mkis@starbucks.com]
Subject: Hot Shot Sighting

Sharing – Rockefeller Concourse

In addition to the 3-DR reach-in fridge missing its top cover, having excessive build-up and debris - 5 hot shots found. Also found another 2 in the base of their hot water heater (Jasmine- similar to 7465, 59th & Columbus with Carrie).

I will be seeing the DM later and coaching the new SM that transferred-in this week.

